

Communication from Box Hill RSL

As uncertainty surrounding COVID-19 continues to spread across Australia and internationally, we would like to share with you the key information about the current situation as we continue to safely care for our Members & Staff and reduce disruption at this time.

Firstly, some facts about the 2019 Coronavirus

SARS-CoV-2 is the virus responsible for causing Coronavirus Disease 2019 (COVID-19). In most people, SARS-CoV-2 infection will cause either no symptoms or mild symptoms of COVID-19, and the overwhelming majority of people infected will make a full recovery. For the elderly or those who are immunocompromised (due to unrelated medical treatments or existing underlying conditions), the virus can cause more severe COVID-19 symptoms.

There is no need for alarm

Although this health situation needs to be managed responsibly by all global citizens, there is no need for undue alarm or panic. This is not the first pandemic and it will not be the last. The Australian Government advises that people with no symptoms are able to go about their day, attending school and work as normal. As some people carrying the virus may not exhibit symptoms, it is the responsibility of everyone in the community at this time to demonstrate good hygiene practices. Should this be done, the risk of spread of the virus will be greatly reduced.

What Members & Staff Should Know

How to reduce the risk of infection

- **Wash your hands frequently with liquid soap and water for a minimum of 20 seconds.**
- **Encourage your co-workers, family members and children to also wash their hands frequently in the same manner as above.**
- **Scrub every surface of the hands including between the fingers, dry hands and turn off the tap with paper towel.**
- **Wash hands before and after preparing food, before and after eating, after coughing, sneezing or blowing your nose and before and after touching your face.**
- **Cover mouth and nose with a tissue when coughing or sneezing and throw the tissue in the bin, or cough into your elbow instead of your hand.**
- **Avoid very close contact with those with cold or flu-like symptoms.**
- **We highly encourage everyone to keep hydrated by drinking lots of water.**

Do I need to stock-pile toilet paper, soap, tissues etc?

No. Manufacturing has not stopped. If people don't panic, there will be enough supplies for all who need them. Just have a small supply for two weeks and remember, supermarkets still deliver and can leave your items at the front door.

Is Box Hill RSL equipped to continue to operate throughout this pandemic?

Yes. An event such as this puts a financial strain on individuals and businesses alike. Having said that, Box Hill RSL is a strong business with a history of responsible financial management practices. With the cooperation of our customers, suppliers, management & staff, we are able to support our operation throughout this crisis and will continue to provide our quality services for many years to come.

In Conclusion

At Box Hill RSL, we take the safety and well-being of our Members & Staff in our care very seriously. We continue to reinforce responsible hygiene practices with all our Staff in the venue we operate. We will continue to encourage you & your guests when visiting the Club to also adhere to responsible hygiene practices, and we ask that you assist us in this by continuing to reinforce clean hands, a clean environment and healthy habits.

This is an evolving situation and we will update our procedures as further recommendations become available from the Australian Government. For up to date health care advice you can call the Coronavirus Health Information Line on 1800 020 080.

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